Regulating water: taking the long-term view
WWT Water Northern Ireland Conference
Jenny Pyper
21 February 2019
NI Water’s performance under regulation

Significant improvement in NI Water’s efficiency

Overall benchmark performance improvement

Improvements in quality compliance

Improvements in asset serviceability
Price controls: a framework for long-term development

- **PC10**: Establishing the regulatory framework
- **PC13**: 2-year price control, bedding in regulation
- **PC15**: Ambitious long-term price control
- **PC21**: In progress
PC21 – embedding long-term planning

- June 2018 – PC21 approach published
- October 2018 – approach to asset maintenance published
- March 2019 – Information requirements published
PC21 – stakeholder working groups on

- Consumer engagement
- Social policy
- Drinking water quality
- Environmental quality
PC21 – next steps

- Outline capital plan discussed by principle stakeholders: June 2019
- NI Water business plan submitted: January 2020
- UR draft determination: June 2020
Applying learning from regulating water

Multi-Utility Regulation

- Learning from other industries
- Price control process
- Sharing of approaches
Review of price controls - learning

- Transparency and accountability
- Striking the right balance
- Learning from other regulators
Our new Corporate Strategy – enabling 21st century networks

- Future facing networks that plan for the future
- Innovating to benefit consumers
- Customer focus
- Improved performance and costs
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